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## Research Article

### The Impact of Google Suites Amidst the New Normal

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#### ABSTRACT

The Novel Corona Virus has greatly made an impact in the global community and including business sectorial group. Sectoral business establishments were temporarily closed because of the strict quarantine protocol set by the Inter-Agency Task Force on COVID 19. Classes and Work were also suspended that is why we are experiencing delays in all transactions. The virus has shifted our global workforce into a cloud-based or virtual-based transaction because there are regulations that we need to follow regardless if that is private and public offices. Most of them used technological platform like Google Suites which includes office application and virtual transactions that will help our economy boost up.

*Keywords:* Google Suites, New Normal, COVID19

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#### Introduction

The Novel Corona Virus has greatly made an impact in the global community, which includes business and educational group. All establishments were temporarily closed because of the strict quarantine protocol set by the Inter-Agency Task Force on COVID 19. Classes and Work were also suspended, that is why we are experiencing delays in all transactions. The New Normal Operations right now would take longer more than 1 week to process everything and it is really difficult to do transactions because the majority of them are on a work from home mode. The virus has shifted our global workforce into a cloud-based or virtual-based transaction because there are regulations that we need to follow regardless if that is private and public offices. It is difficult to conduct transactions right now because the

majority of the institutions had shifted to 50% load capacities when returning to work that is why there is a need to adopt a platform that can help those who are working from home. Most of them used technological platform like Google Suites which includes office application and virtual transactions that will help our economy boost up. The results of their learning in implementing Google Classroom resulted into the maximum usability value (86.45) and also showed statistically significant differences in academic accomplishment in the application of Google Sweet Education in the educational process., (Alqahtani, 2019). If Microsoft Office has an online business application software packages, there is also the same software that can match the performance of the emerging software which is the Google Suite

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which comes out with a free Google docs application that can open spreadsheets and other documents remotely. Still, the groundbreaking model of Google Suite shows more talented when it comes to versatility, cost efficiency, and feasibility., (Mahapatra et al., 2017, p. 278). The Researcher is thinking of integrating the use of Google Suite in a virtual type of office during the Work from Home scheme and this will really benefit both Students and Faculty specially in this of pandemic it can be remotely solve the long processing or queuing of all transactions. Instead, It was replaced by the remote site conference similarly with Microsoft which also turned to remote coverage to their events., (Li, 2020). Using Google Suite will enhance the remote virtual work from homes into a digitize process., (Waizenegger et al., 2020, p. 431).

**Objectives**

1. To determine which is better in the various approaches in work from home scheme in terms of the following?
  - a. Using Google Suite as an online platform
  - b. Manual Process
2. To determine the challenges faced by employees during the COVID-19 lockdown.

**Methodology**

The Researcher had used a qualitative research design and had distributed a questionnaire using google form in private and public institution as well as industry sector. Respondents of the study were the selected employees and academicians in selected private and public institution. Data Analysis was conducted right after the Online Google Survey, this is to check results of the study.

**Results and Discussions**

**Responses according to Gender**

13 responses



Figure 1. It Shows that there are 8 (61.5%) Males and 6 (46.2%) Females who have answered the survey questionnaire in determining which is better in the various approaches in work from home scheme

**Nature of the Institution**

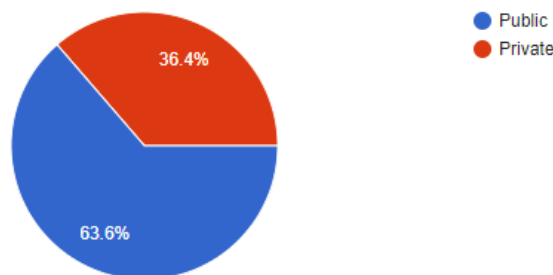


Figure 2. It shows that there are 63.6% coming from the Public Sectors and 36.4% coming from the private sectors who have participated in the surveyed questionnaire in determining which is better in the various approaches in work from home scheme

Determine which is better in the various approaches in work from home scheme in terms of the following?

13 responses

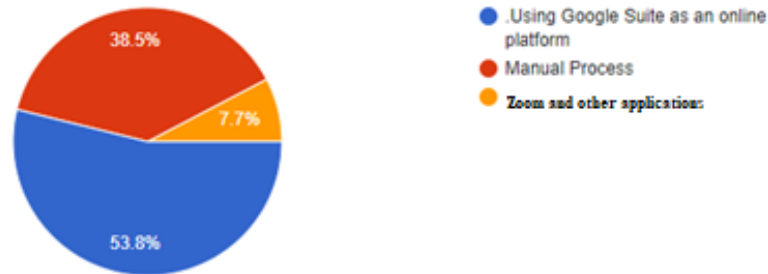


Figure 3. It shows that there are 53.8% uses Google suite as an online platform while 38.5 uses manual process and 7.7% uses Zoom and other applications. This only shows that their preferences is more on Google Platform

## Conclusions

Based on the above analysis, this concludes that the researchers determined the preference of the respondents which shows that there are 53.8% uses Google suite as an online platform while 38.5 uses manual process and 7.7% uses Zoom and other applications. This only shows that their preferences are more on Google Platform because of its impact to the community, which means in terms of performance they would choose this platform.

## Feedbacks

Easy to find if you look some important things in google.

شكرا شكرا جزيلاً

NEXT

Technology.

Due to these applications we can learn easily.

Good.

Because no doubt we are into the world of technology and no turning back to basic. So it's a must for us teachers to update ourselves to go beyond what we know.

## Recommendations

It is strongly recommended to use google suite because It can optimize and save bandwidth speed in using video conferencing and

can also be used for other purpose not just for educational activities but also in other transactions. Furthermore studies will be also conducted.

## References

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